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Docket No.: J2167.0252/P252 (PATENT)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of: Donald F. Jemella, et al.

Application No.: 09/660,814

Filed: September 13, 2000

For: SERVICE CHARGE ADJUSTMENT

PLATFORM

Group Art Unit: 3624

Examiner: Sally Shih

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450 RECEIVED
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Dear Sir:

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